

	QUALITY POLICY	Código: Anexo 01
		Rev. 00
		Fecha: 28/02/18

NEUWALME STORE establishes its quality policy within the framework of the development of its manufacturing, repair and sale of flexible hoses, in the supply of other pneumatic and hydraulic components and in the possible technical assistances required by the customer in these areas.

NEUWALME STORE understands quality as a priority objective for:

- Understand the current and future needs of our clients and other interested parts, satisfy their requirements and progressively get ahead of their needs.
- Provide an adequate internal environment, so that all personnel are involved in the company's objectives as well as in overcoming their training and education.
- Maintain as main guideline of the company the progressive achievement of continuous improvement in our activities and quality in the service to our customers.
- Promote in our external suppliers the provision of products and services with a focus based on quality and continuous improvement, guaranteeing us the acquisition of quality materials, an efficient service with guarantees.

To reach this goal, our base is the fulfillment of the explicit requirements of our clients, stakeholders, the ISO 9001: 2015 quality management standard, as well as the legislation and regulations of our sector and the procedures established in the organization.

This quality policy approved by the management of NEUWALME STORE provides the framework for establishing and reviewing the objectives and is made available to all interested parties with the commitment to:

- Offer quality in all the activities it carries out, understanding by quality the participation and commitment of all those who make up the organization, in order to satisfy the needs and expectations of our customers.
- Comply with the requirements and continuously improve the effectiveness of the quality management system, which implies the management of the necessary means so that the quality policy is known, understood and implemented at the appropriate levels of the organization.

Signed The direction



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